

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 1/31/2011

State Totals	Total Consumers	Total Units	Avg. per Consumer	Service Unit of Measure
Adult Consumer Protection Service	7	35	5.0	1 hour
Adult Daycare	216	2,528	11.7	1 hour
Advocacy	20	160	8.0	1 hour
Assisted Transportation	177	1,073	6.1	1 one-way trip
Caregiver Support	59	350	5.9	1 hour
Chore	1,303	11,541	8.9	1 hour
Congregate Meals	39	884	22.7	1 meal
Counseling	112	1,209	10.8	1 hour
Emergency Response System	666	979	1.5	1 client
Employment	7	7	1.0	1 placement
Home Delivered Meals	565	14,084	24.9	1 meal
Home Repair	187	7,126	38.1	1 hour
Homemaker	377	4,595	12.2	1 hour
Legal Assistance	43	169	3.9	1 hour
Legal Education	1	2	2.0	1 contact
Material Aide	1,029	3,964	3.9	1 client
Medication Management	29	167	5.8	1 client
Mental Health Outreach	247	1,792	7.3	1/4 hour
Nutrition Counseling	635	2,089	3.3	1 session
Nutrition Education	32	65	2.0	1 session
Outreach	3	7	2.3	1 contact
Personal Care	99	1,491	15.1	1 hour
Placement Service	1	1	1.0	1 hour
Preventive Health Promotion	4	183	45.8	1 contact
Protective Payee Service	1	10	10.0	1 contact
Reassurance	14	224	16.0	1 contact
Respite	347	8,314	24.0	1 hour
Retired Service Volunteer Program	8	32	4.0	1 placement
Senior Center	10	300	30.0	1 hour
Training & Education	1	60	60.0	1 hour
Transportation	993	23,750	23.9	1 one-way trip
Visiting	177	1,816	10.3	1 visit

Note: This report is provided as a tool that identifies unmet needs of elderly lowans that participate in the Case Management Program for Frail Elders (CMPFE) and should not be considered all inclusive and definitive.

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NorthLand Area Agency on Aging

ALLAMAKEE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	7	70	10.0	1 hour
No Provider	7	70	10.0	
Emergency Response Syst	4	4	1.0	1 client
Funding Inadequate	4	4	1.0	
Home Delivered Meals	56	778	13.9	1 meal
No Provider	56	778	13.9	
Medication Management	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	
Personal Care	1	5	5.0	1 hour
Funding Inadequate	1	5	5.0	
Transportation	98	1,833	18.7	1 one-way trip
Funding Inadequate	13	200	15.4	
No Funding	59	1,450	24.6	
No Provider	26	183	7.0	

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NorthLand Area Agency on Aging

CLAYTON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	7	70	10.0	1 hour
No Provider	7	70	10.0	
Chore	7	70	10.0	1 hour
Funding Inadequate	7	70	10.0	
Emergency Response Syst	2	2	1.0	1 client
Funding Inadequate	2	2	1.0	
Home Delivered Meals	23	243	10.6	1 meal
Funding Inadequate	2	124	62.0	
No Provider	14	105	7.5	
Unable to Staff	7	14	2.0	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	2	2	1.0	
Homemaker	9	90	10.0	1 hour
Funding Inadequate	9	90	10.0	
Nutrition Counseling	1	200	200.0	1 session
No Funding	1	200	200.0	
Transportation	38	2,928	77.1	1 one-way trip
No Funding	38	2,928	77.1	

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FAYETTE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	31	322	10.4	1 hour
Funding Inadequate	21	210	10.0	
No Provider	10	112	11.2	
Congregate Meals	1	10	10.0	1 meal
No Provider	1	10	10.0	
Home Delivered Meals	80	1,011	12.6	1 meal
No Provider	80	1,011	12.6	
Material Aide	19	46	2.4	1 client
Funding Inadequate	7	34	4.9	
No Funding	12	12	1.0	
Mental Health Outreach	20	80	4.0	1/4 hour
Funding Inadequate	7	28	4.0	
No Provider	13	52	4.0	
Respite	17	328	19.3	1 hour
Funding Inadequate	7	168	24.0	
No Funding	10	160	16.0	
Transportation	54	1,318	24.4	1 one-way trip
Funding Inadequate	3	30	10.0	
No Funding	31	1,130	36.5	
No Provider	20	158	7.9	
HOWARD	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	8	80	10.0	1 hour
No Provider	8	80	10.0	
Home Delivered Meals	53	575	10.8	1 meal
No Provider	53	575	10.8	
Material Aide	2	2	1.0	1 client
No Funding	2	2	1.0	
Transportation	13	158	12.2	1 one-way trip
No Funding	13	158	12.2	

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WINNESHIEK	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	22	544	24.7	1 hour
No Funding	1	12	12.0	
No Provider	21	532	25.3	
Emergency Response Syst	7	7	1.0	1 client
No Funding	7	7	1.0	
Home Delivered Meals	7	161	23.0	1 meal
No Provider	7	161	23.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Homemaker	13	196	15.1	1 hour
No Funding	13	196	15.1	
Material Aide	1	1	1.0	1 client
No Funding	1	1	1.0	
Medication Management	1	2	2.0	1 client
No Funding	1	2	2.0	
Respite	7	70	10.0	1 hour
No Funding	7	70	10.0	
Training & Education	1	60	60.0	1 hour
Funding Inadequate	1	60	60.0	
Transportation	15	399	26.6	1 one-way trip
No Funding	15	399	26.6	

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Elderbridge Area Agency on Aging

CALHOUN

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Transportation	14	5,257	375.5	1 one-way trip
No Funding	14	5,257	375.5	

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CERRO GORDO	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Consumer Protection	7	35	5.0	1 hour
Funding Inadequate	7	35	5.0	
Adult Daycare	29	152	5.2	1 hour
Funding Inadequate	29	152	5.2	
Advocacy	14	154	11.0	1 hour
Funding Inadequate	7	70	10.0	
No Provider	7	84	12.0	
Assisted Transportation	57	421	7.4	1 one-way trip
Funding Inadequate	26	244	9.4	
No Funding	3	30	10.0	
No Provider	28	147	5.3	
Caregiver Support	43	232	5.4	1 hour
Funding Inadequate	29	197	6.8	
No Provider	14	35	2.5	
Chore	7	56	8.0	1 hour
No Provider	7	56	8.0	
Counseling	46	765	16.6	1 hour
Funding Inadequate	18	303	16.8	
No Provider	28	462	16.5	
Emergency Response Syst	21	21	1.0	1 client
Funding Inadequate	7	7	1.0	
Unable to Staff	14	14	1.0	
Employment	7	7	1.0	1 placement
No Provider	7	7	1.0	
Home Delivered Meals	12	298	24.8	1 meal
Funding Inadequate	5	123	24.6	
No Provider	7	175	25.0	
Home Repair	30	345	11.5	1 hour
Funding Inadequate	30	345	11.5	

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Homemaker	7	140	20.0	1 hour
Funding Inadequate	7	140	20.0	
Legal Assistance	34	160	4.7	1 hour
Funding Inadequate	21	126	6.0	
No Provider	13	34	2.6	
Material Aide	101	1,157	11.5	1 client
Funding Inadequate	98	1,133	11.6	
No Funding	3	24	8.0	
Medication Management	5	5	1.0	1 client
Funding Inadequate	5	5	1.0	
Nutrition Counseling	7	28	4.0	1 session
No Provider	7	28	4.0	
Nutrition Education	7	28	4.0	1 session
Funding Inadequate	7	28	4.0	
Outreach	1	5	5.0	1 contact
Funding Inadequate	1	5	5.0	
Preventive Health Promotio	3	3	1.0	1 contact
No Provider	3	3	1.0	
Respite	14	210	15.0	1 hour
No Funding	7	105	15.0	
Unable to Staff	7	105	15.0	
Senior Center	3	90	30.0	1 hour
No Provider	3	90	30.0	
Transportation	19	186	9.8	1 one-way trip
Funding Inadequate	14	126	9.0	
No Provider	5	60	12.0	
Visiting	10	68	6.8	1 visit
Funding Inadequate	10	68	6.8	

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FLOYD	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	4	4	1.0	1 client
No Funding	4	4	1.0	
Home Repair	1	40	40.0	1 hour
Funding Inadequate	1	40	40.0	
Material Aide	2	10	5.0	1 client
Funding Inadequate	2	10	5.0	
FRANKLIN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	7	7	1.0	1 client
Funding Inadequate	7	7	1.0	
HANCOCK	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	7	35	5.0	1 one-way trip
No Provider	7	35	5.0	
Material Aide	42	346	8.2	1 client
Funding Inadequate	42	346	8.2	
Respite	1	30	30.0	1 hour
No Provider	1	30	30.0	
Transportation	3	300	100.0	1 one-way trip
No Provider	3	300	100.0	
HUMBOLDT	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	7	7	1.0	1 client
Funding Inadequate	7	7	1.0	
Home Repair	6	9	1.5	1 hour
No Funding	6	9	1.5	
Personal Care	1	8	8.0	1 hour
No Provider	1	8	8.0	
Transportation	7	126	18.0	1 one-way trip
No Provider	7	126	18.0	

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KOSSUTH	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	7	65	9.3	1 hour
Funding Inadequate	6	60	10.0	
No Provider	1	5	5.0	
Home Repair	2	360	180.0	1 hour
No Funding	2	360	180.0	
Material Aide	2	104	52.0	1 client
No Funding	2	104	52.0	
Respite	1	16	16.0	1 hour
Funding Inadequate	1	16	16.0	
Transportation	5	5	1.0	1 one-way trip
No Funding	5	5	1.0	
POCAHONTAS	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Respite	1	2,166	2,166.0	1 hour
No Provider	1	2,166	2,166.0	
Transportation	25	469	18.8	1 one-way trip
Funding Inadequate	14	287	20.5	
No Funding	4	140	35.0	
No Provider	7	42	6.0	
SAC	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Mental Health Outreach	7	28	4.0	1/4 hour
No Provider	7	28	4.0	

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WEBSTER	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	7	28	4.0	1 hour
No Provider	7	28	4.0	
Home Repair	5	4,726	945.2	1 hour
Funding Inadequate	4	4,025	1,006.3	
No Funding	1	701	701.0	
Homemaker	3	30	10.0	1 hour
No Funding	3	30	10.0	
Material Aide	2	150	75.0	1 client
Funding Inadequate	1	100	100.0	
No Funding	1	50	50.0	
Mental Health Outreach	7	140	20.0	1/4 hour
No Provider	7	140	20.0	
Nutrition Counseling	4	32	8.0	1 session
No Provider	4	32	8.0	
Transportation	13	3,064	235.7	1 one-way trip
Funding Inadequate	6	264	44.0	
No Provider	7	2,800	400.0	
WINNEBAGO	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Congregate Meals	5	115	23.0	1 meal
Funding Inadequate	5	115	23.0	
Transportation	7	126	18.0	1 one-way trip
No Provider	7	126	18.0	

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WORTH

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	2	40	20.0	1 hour
No Provider	2	40	20.0	
Congregate Meals	3	93	31.0	1 meal
No Provider	3	93	31.0	
Home Repair	1	100	100.0	1 hour
Funding Inadequate	1	100	100.0	
Homemaker	3	39	13.0	1 hour
No Provider	3	39	13.0	
Material Aide	9	38	4.2	1 client
Funding Inadequate	6	35	5.8	
No Funding	3	3	1.0	
Outreach	2	2	1.0	1 contact
No Provider	2	2	1.0	
Personal Care	3	27	9.0	1 hour
No Provider	3	27	9.0	
Senior Center	7	210	30.0	1 hour
No Provider	7	210	30.0	

WRIGHT

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Nutrition Counseling	313	1,454	4.6	1 session
No Provider	313	1,454	4.6	

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Northwest Aging Association

BUENA VISTA

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	7	49	7.0	1 hour
No Provider	7	49	7.0	
Mental Health Outreach	7	56	8.0	1/4 hour
No Provider	7	56	8.0	
Transportation	7	70	10.0	1 one-way trip
Funding Inadequate	7	70	10.0	

CLAY

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Repair	2	2	1.0	1 hour
No Funding	2	2	1.0	
Mental Health Outreach	7	84	12.0	1/4 hour
Funding Inadequate	7	84	12.0	

DICKINSON

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	4	25	6.3	1 hour
No Provider	4	25	6.3	
Mental Health Outreach	3	24	8.0	1/4 hour
Funding Inadequate	3	24	8.0	

EMMET

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	26	442	17.0	1 hour
No Provider	26	442	17.0	
Homemaker	7	112	16.0	1 hour
Unable to Staff	7	112	16.0	

LYON

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	70	469	6.7	1 hour
No Provider	70	469	6.7	
Transportation	7	42	6.0	1 one-way trip
No Provider	7	42	6.0	

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Northwest Aging Association

OBRIEN

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	4	12	3.0	1 hour
Funding Inadequate	4	12	3.0	

OSCEOLA

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	85	393	4.6	1 hour
Funding Inadequate	6	24	4.0	
No Funding	14	56	4.0	
No Provider	65	313	4.8	
Emergency Response Syst	4	4	1.0	1 client
No Funding	4	4	1.0	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Transportation	3	24	8.0	1 one-way trip
No Provider	3	24	8.0	
Visiting	9	69	7.7	1 visit
No Provider	9	69	7.7	

PALO ALTO

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	3	30	10.0	1 hour
No Provider	3	30	10.0	
Respite	11	55	5.0	1 hour
No Provider	11	55	5.0	
Visiting	3	30	10.0	1 visit
No Provider	3	30	10.0	

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Northwest Aging Association

SIoux	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	7	252	36.0	1 hour
No Provider	7	252	36.0	
Chore	130	783	6.0	1 hour
Funding Inadequate	7	56	8.0	
No Provider	123	727	5.9	
Emergency Response Syst	4	4	1.0	1 client
No Funding	4	4	1.0	
Home Delivered Meals	7	161	23.0	1 meal
No Funding	7	161	23.0	
Mental Health Outreach	6	96	16.0	1/4 hour
No Provider	6	96	16.0	
Transportation	7	28	4.0	1 one-way trip
No Funding	7	28	4.0	

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Siouxland Area Agency on Aging

CHEROKEE

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	6	36	6.0	1 hour
No Provider	6	36	6.0	
Counseling	6	30	5.0	1 hour
No Funding	6	30	5.0	
Home Delivered Meals	9	558	62.0	1 meal
No Funding	8	496	62.0	
No Provider	1	62	62.0	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Nutrition Counseling	7	56	8.0	1 session
No Funding	7	56	8.0	
Transportation	2	60	30.0	1 one-way trip
Funding Inadequate	2	60	30.0	
Visiting	5	50	10.0	1 visit
Funding Inadequate	5	50	10.0	

IDA

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	24	480	20.0	1 hour
Funding Inadequate	10	200	20.0	
No Funding	14	280	20.0	
Respite	7	336	48.0	1 hour
Unable to Staff	7	336	48.0	

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MONONA

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	18	152	8.4	1 hour
Funding Inadequate	18	152	8.4	
Counseling	4	80	20.0	1 hour
Funding Inadequate	4	80	20.0	
Emergency Response Syst	10	10	1.0	1 client
Funding Inadequate	10	10	1.0	
Home Delivered Meals	25	663	26.5	1 meal
Funding Inadequate	18	502	27.9	
No Provider	7	161	23.0	
Transportation	22	129	5.9	1 one-way trip
Funding Inadequate	4	12	3.0	
No Funding	7	77	11.0	
No Provider	11	40	3.6	

PLYMOUTH

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	14	252	18.0	1 hour
No Provider	14	252	18.0	
Counseling	15	90	6.0	1 hour
Funding Inadequate	3	30	10.0	
No Provider	12	60	5.0	
Emergency Response Syst	7	7	1.0	1 client
Funding Inadequate	7	7	1.0	
Home Repair	2	40	20.0	1 hour
Funding Inadequate	2	40	20.0	
Transportation	7	42	6.0	1 one-way trip
Funding Inadequate	7	42	6.0	

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WOODBURY	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	14	441	31.5	1 hour
Funding Inadequate	14	441	31.5	
Caregiver Support	1	21	21.0	1 hour
Funding Inadequate	1	21	21.0	
Chore	36	522	14.5	1 hour
Funding Inadequate	29	452	15.6	
No Provider	7	70	10.0	
Congregate Meals	16	390	24.4	1 meal
Funding Inadequate	9	229	25.4	
No Provider	7	161	23.0	
Counseling	10	50	5.0	1 hour
Funding Inadequate	10	50	5.0	
Emergency Response Syst	11	11	1.0	1 client
Unable to Staff	11	11	1.0	
Home Delivered Meals	44	1,504	34.2	1 meal
Funding Inadequate	37	1,070	28.9	
No Funding	7	434	62.0	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	1	1	1.0	
No Funding	1	1	1.0	
Homemaker	8	75	9.4	1 hour
Funding Inadequate	8	75	9.4	
Material Aide	3	3	1.0	1 client
No Funding	3	3	1.0	
Nutrition Counseling	1	5	5.0	1 session
No Funding	1	5	5.0	
Personal Care	13	161	12.4	1 hour
Funding Inadequate	7	35	5.0	
No Funding	6	126	21.0	

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Respite	26	505	19.4	1 hour
Funding Inadequate	26	505	19.4	
Transportation	99	869	8.8	1 one-way trip
Funding Inadequate	57	564	9.9	
No Funding	7	70	10.0	
No Provider	21	137	6.5	
Unable to Staff	14	98	7.0	
Visiting	28	735	26.3	1 visit
Funding Inadequate	14	588	42.0	
No Provider	7	140	20.0	
Unable to Staff	7	7	1.0	

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Hawkeye Valley Area Agency on Aging

BLACK HAWK

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Caregiver Support	7	7	1.0	1 hour
No Funding	7	7	1.0	
Home Repair	2	101	50.5	1 hour
Funding Inadequate	1	1	1.0	
No Funding	1	100	100.0	
Material Aide	2	2	1.0	1 client
Funding Inadequate	2	2	1.0	
Personal Care	5	200	40.0	1 hour
Funding Inadequate	5	200	40.0	

BUCHANAN

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	1	20	20.0	1 hour
No Provider	1	20	20.0	
Counseling	14	77	5.5	1 hour
Funding Inadequate	7	7	1.0	
No Provider	7	70	10.0	

CHICKASAW

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Delivered Meals	2	124	62.0	1 meal
No Funding	2	124	62.0	

HARDIN

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	226	1,713	7.6	1 hour
Funding Inadequate	14	140	10.0	
No Provider	212	1,573	7.4	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Mental Health Outreach	21	140	6.7	1/4 hour
No Provider	21	140	6.7	
Transportation	7	28	4.0	1 one-way trip
Funding Inadequate	7	28	4.0	

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Hawkeye Valley Area Agency on Aging

MARSHALL

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	13	334	25.7	1 hour
No Provider	13	334	25.7	
Chore	14	70	5.0	1 hour
No Provider	14	70	5.0	
Material Aide	4	4	1.0	1 client
Funding Inadequate	4	4	1.0	
Mental Health Outreach	14	84	6.0	1/4 hour
No Provider	14	84	6.0	
Visiting	69	566	8.2	1 visit
No Provider	69	566	8.2	

TAMA

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Respite	1	20	20.0	1 hour
Unable to Staff	1	20	20.0	
Transportation	7	140	20.0	1 one-way trip
No Provider	7	140	20.0	

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Scenic Valley Area Agency on Aging

DELAWARE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	1	56	56.0	1 hour
Funding Inadequate	1	56	56.0	
Chore	24	268	11.2	1 hour
Funding Inadequate	10	86	8.6	
No Funding	7	42	6.0	
No Provider	7	140	20.0	
Emergency Response Syst	53	53	1.0	1 client
No Funding	7	7	1.0	
No Provider	46	46	1.0	
Home Delivered Meals	23	736	32.0	1 meal
Funding Inadequate	16	456	28.5	
No Funding	7	280	40.0	
Homemaker	8	163	20.4	1 hour
Funding Inadequate	8	163	20.4	
Material Aide	7	7	1.0	1 client
Funding Inadequate	7	7	1.0	
Mental Health Outreach	14	119	8.5	1/4 hour
No Funding	7	7	1.0	
No Provider	7	112	16.0	
Personal Care	7	35	5.0	1 hour
No Provider	7	35	5.0	
Transportation	5	800	160.0	1 one-way trip
Unable to Staff	5	800	160.0	

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Scenic Valley Area Agency on Aging

DUBUQUE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	1	12	12.0	1 hour
Funding Inadequate	1	12	12.0	
Home Delivered Meals	5	155	31.0	1 meal
Funding Inadequate	5	155	31.0	
Material Aide	17	37	2.2	1 client
Funding Inadequate	16	28	1.8	
No Funding	1	9	9.0	
JACKSON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	90	942	10.5	1 hour
Funding Inadequate	21	231	11.0	
No Funding	14	105	7.5	
No Provider	48	571	11.9	
Unable to Staff	7	35	5.0	
Home Repair	14	16	1.1	1 hour
Funding Inadequate	14	16	1.1	
Respite	1	14	14.0	1 hour
Unable to Staff	1	14	14.0	
Transportation	8	39	4.9	1 one-way trip
Unable to Staff	8	39	4.9	
Visiting	14	70	5.0	1 visit
No Provider	14	70	5.0	

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Generations Area Agency on Aging

CLINTON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Counseling	7	7	1.0	1 hour
No Provider	7	7	1.0	
Nutrition Counseling	297	297	1.0	1 session
Funding Inadequate	4	4	1.0	
No Provider	293	293	1.0	
MUSCATINE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	40	493	12.3	1 hour
Funding Inadequate	7	140	20.0	
No Provider	33	353	10.7	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Material Aide	7	7	1.0	1 client
No Funding	7	7	1.0	
Transportation	14	14	1.0	1 one-way trip
No Provider	14	14	1.0	

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Generations Area Agency on Aging

SCOTT	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	7	28	4.0	1 one-way trip
Funding Inadequate	7	28	4.0	
Emergency Response Syst	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Material Aide	4	7	1.8	1 client
Funding Inadequate	2	5	2.5	
No Funding	2	2	1.0	
Medication Management	4	124	31.0	1 client
No Provider	4	124	31.0	
Placement Service	1	1	1.0	1 hour
No Provider	1	1	1.0	
Respite	7	70	10.0	1 hour
Funding Inadequate	7	70	10.0	
Transportation	5	50	10.0	1 one-way trip
Funding Inadequate	5	50	10.0	
Visiting	7	35	5.0	1 visit
No Provider	7	35	5.0	

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Heritage Area Agency on Aging

BENTON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	13	13	1.0	1 client
Funding Inadequate	7	7	1.0	
No Funding	6	6	1.0	
Home Repair	4	36	9.0	1 hour
Funding Inadequate	4	36	9.0	
Material Aide	9	14	1.6	1 client
Funding Inadequate	9	14	1.6	
Transportation	5	100	20.0	1 one-way trip
No Funding	5	100	20.0	
CEDAR	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	12	12	1.0	1 client
Funding Inadequate	3	3	1.0	
No Funding	9	9	1.0	
Material Aide	14	15	1.1	1 client
Funding Inadequate	13	14	1.1	
No Funding	1	1	1.0	
Personal Care	7	70	10.0	1 hour
Unable to Staff	7	70	10.0	
IOWA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	31	155	5.0	1 hour
Funding Inadequate	31	155	5.0	
Emergency Response Syst	18	18	1.0	1 client
Funding Inadequate	18	18	1.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Material Aide	7	9	1.3	1 client
Funding Inadequate	7	9	1.3	
Mental Health Outreach	9	48	5.3	1/4 hour
No Provider	9	48	5.3	

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Heritage Area Agency on Aging

JOHNSON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Caregiver Support	1	20	20.0	1 hour
No Provider	1	20	20.0	
Chore	47	432	9.2	1 hour
Funding Inadequate	25	282	11.3	
No Provider	18	130	7.2	
Unable to Staff	4	20	5.0	
Congregate Meals	14	276	19.7	1 meal
Funding Inadequate	10	268	26.8	
No Funding	4	8	2.0	
Emergency Response Syst	11	77	7.0	1 client
Funding Inadequate	1	1	1.0	
No Funding	6	72	12.0	
No Provider	4	4	1.0	
Home Delivered Meals	18	854	47.4	1 meal
Funding Inadequate	18	854	47.4	
Home Repair	21	208	9.9	1 hour
Funding Inadequate	17	156	9.2	
No Funding	4	52	13.0	
Homemaker	25	179	7.2	1 hour
Funding Inadequate	25	179	7.2	
Material Aide	21	37	1.8	1 client
Funding Inadequate	20	36	1.8	
No Funding	1	1	1.0	
Medication Management	7	7	1.0	1 client
Funding Inadequate	7	7	1.0	
Mental Health Outreach	32	240	7.5	1/4 hour
Funding Inadequate	7	56	8.0	
No Funding	7	28	4.0	
No Provider	18	156	8.7	

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Heritage Area Agency on Aging

Nutrition Counseling	4	16	4.0	1 session
No Provider	4	16	4.0	
Nutrition Education	4	16	4.0	1 session
No Provider	4	16	4.0	
Personal Care	1	10	10.0	1 hour
Funding Inadequate	1	10	10.0	
Reassurance	14	224	16.0	1 contact
No Funding	7	217	31.0	
No Provider	7	7	1.0	
Transportation	19	116	6.1	1 one-way trip
Funding Inadequate	19	116	6.1	

JONES

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	7	140	20.0	1 hour
No Provider	7	140	20.0	
Material Aide	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	

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Heritage Area Agency on Aging

LINN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	52	271	5.2	1 hour
Funding Inadequate	52	271	5.2	
Assisted Transportation	11	55	5.0	1 one-way trip
Funding Inadequate	7	7	1.0	
No Funding	4	48	12.0	
Chore	49	329	6.7	1 hour
Funding Inadequate	35	142	4.1	
No Funding	10	147	14.7	
No Provider	4	40	10.0	
Emergency Response Syst	169	169	1.0	1 client
Funding Inadequate	147	147	1.0	
No Funding	22	22	1.0	
Home Repair	7	16	2.3	1 hour
Funding Inadequate	1	1	1.0	
No Funding	6	15	2.5	
Homemaker	78	876	11.2	1 hour
Funding Inadequate	78	876	11.2	
Material Aide	148	162	1.1	1 client
Funding Inadequate	99	113	1.1	
No Funding	49	49	1.0	
Mental Health Outreach	58	240	4.1	1/4 hour
Funding Inadequate	44	128	2.9	
No Funding	7	56	8.0	
No Provider	7	56	8.0	
Personal Care	3	48	16.0	1 hour
Funding Inadequate	3	48	16.0	
Protective Payee Service	1	10	10.0	1 contact
Funding Inadequate	1	10	10.0	
Respite	35	1,141	32.6	1 hour
Funding Inadequate	35	1,141	32.6	

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Heritage Area Agency on Aging

Transportation	205	2,267	11.1	1 one-way trip
Funding Inadequate	124	1,141	9.2	
No Funding	52	803	15.4	
No Provider	29	323	11.1	
Visiting	7	7	1.0	1 visit
Funding Inadequate	7	7	1.0	
WASHINGTON				
	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	7	35	5.0	1 hour
Funding Inadequate	7	35	5.0	

Iowa Department on Aging
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Aging Resources of Central Iowa

BOONE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	6	30	5.0	1 hour
Funding Inadequate	6	30	5.0	
Chore	8	48	6.0	1 hour
Funding Inadequate	7	42	6.0	
No Provider	1	6	6.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Material Aide	7	23	3.3	1 client
Funding Inadequate	3	3	1.0	
No Funding	4	20	5.0	
Personal Care	12	150	12.5	1 hour
Funding Inadequate	12	150	12.5	
Respite	6	190	31.7	1 hour
Funding Inadequate	6	190	31.7	
Transportation	25	580	23.2	1 one-way trip
Funding Inadequate	25	580	23.2	

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Aging Resources of Central Iowa

JASPER	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	8	25	3.1	1 hour
No Funding	8	25	3.1	
Chore	7	35	5.0	1 hour
No Funding	7	35	5.0	
Emergency Response Syst	20	29	1.5	1 client
No Funding	20	29	1.5	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Homemaker	17	168	9.9	1 hour
Funding Inadequate	1	7	7.0	
No Funding	16	161	10.1	
Material Aide	20	26	1.3	1 client
Funding Inadequate	1	1	1.0	
No Funding	19	25	1.3	
Medication Management	7	14	2.0	1 client
No Funding	7	14	2.0	
Mental Health Outreach	5	10	2.0	1/4 hour
No Funding	5	10	2.0	
Respite	5	170	34.0	1 hour
No Funding	5	170	34.0	
Transportation	22	176	8.0	1 one-way trip
No Funding	22	176	8.0	
Visiting	7	70	10.0	1 visit
No Funding	7	70	10.0	
MADISON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	7	245	35.0	1 client
Funding Inadequate	7	245	35.0	
Preventive Health Promotio	1	180	180.0	1 contact
No Funding	1	180	180.0	

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Aging Resources of Central Iowa

MARION	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	2	40	20.0	1 hour
No Funding	2	40	20.0	
Emergency Response Syst	26	26	1.0	1 client
Funding Inadequate	9	9	1.0	
No Funding	17	17	1.0	
Home Delivered Meals	1	15	15.0	1 meal
Funding Inadequate	1	15	15.0	
Homemaker	11	90	8.2	1 hour
Funding Inadequate	5	45	9.0	
No Funding	6	45	7.5	
Material Aide	24	36	1.5	1 client
Funding Inadequate	10	22	2.2	
No Funding	14	14	1.0	
Medication Management	1	2	2.0	1 client
Funding Inadequate	1	2	2.0	
Personal Care	21	280	13.3	1 hour
Funding Inadequate	14	210	15.0	
No Funding	7	70	10.0	
Transportation	1	60	60.0	1 one-way trip
Funding Inadequate	1	60	60.0	

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Aging Resources of Central Iowa

POLK	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	10	80	8.0	1 hour
Funding Inadequate	7	35	5.0	
No Funding	3	45	15.0	
Advocacy	6	6	1.0	1 hour
No Funding	6	6	1.0	
Assisted Transportation	77	380	4.9	1 one-way trip
Funding Inadequate	53	242	4.6	
No Funding	24	138	5.8	
Chore	90	543	6.0	1 hour
Funding Inadequate	69	403	5.8	
No Funding	14	105	7.5	
No Provider	7	35	5.0	
Counseling	7	98	14.0	1 hour
Funding Inadequate	7	98	14.0	
Emergency Response Syst	176	176	1.0	1 client
Funding Inadequate	20	20	1.0	
No Funding	156	156	1.0	
Home Delivered Meals	132	3,963	30.0	1 meal
Funding Inadequate	49	1,119	22.8	
No Funding	77	2,658	34.5	
No Provider	6	186	31.0	
Home Repair	40	932	23.3	1 hour
Funding Inadequate	20	237	11.9	
No Funding	20	695	34.8	
Homemaker	135	1,778	13.2	1 hour
Funding Inadequate	66	659	10.0	
No Funding	69	1,119	16.2	
Legal Assistance	9	9	1.0	1 hour
No Funding	9	9	1.0	

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Legal Education	1	2	2.0	1 contact
No Funding	1	2	2.0	
Material Aide	434	1,009	2.3	1 client
Funding Inadequate	226	623	2.8	
No Funding	208	386	1.9	
Medication Management	3	12	4.0	1 client
Funding Inadequate	3	12	4.0	
Mental Health Outreach	25	330	13.2	1/4 hour
Funding Inadequate	25	330	13.2	
Personal Care	14	360	25.7	1 hour
Funding Inadequate	14	360	25.7	
Respite	187	2,572	13.8	1 hour
Funding Inadequate	121	1,743	14.4	
No Funding	66	829	12.6	
Transportation	154	1,296	8.4	1 one-way trip
Funding Inadequate	126	1,048	8.3	
No Funding	28	248	8.9	
Visiting	7	105	15.0	1 visit
Funding Inadequate	7	105	15.0	

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Aging Resources of Central Iowa

STORY	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	14	49	3.5	1 hour
Funding Inadequate	14	49	3.5	
Assisted Transportation	1	4	4.0	1 one-way trip
Funding Inadequate	1	4	4.0	
Caregiver Support	7	70	10.0	1 hour
No Provider	7	70	10.0	
Chore	22	248	11.3	1 hour
Funding Inadequate	8	80	10.0	
No Provider	14	168	12.0	
Emergency Response Syst	45	45	1.0	1 client
Funding Inadequate	36	36	1.0	
No Funding	9	9	1.0	
Home Delivered Meals	31	1,348	43.5	1 meal
Funding Inadequate	30	1,318	43.9	
No Funding	1	30	30.0	
Home Repair	1	10	10.0	1 hour
Funding Inadequate	1	10	10.0	
Homemaker	23	301	13.1	1 hour
Funding Inadequate	10	121	12.1	
No Funding	13	180	13.8	
Material Aide	10	10	1.0	1 client
Funding Inadequate	3	3	1.0	
No Funding	7	7	1.0	
Personal Care	3	45	15.0	1 hour
No Funding	3	45	15.0	
Respite	7	77	11.0	1 hour
Funding Inadequate	7	77	11.0	
Transportation	32	466	14.6	1 one-way trip
Funding Inadequate	22	230	10.5	
No Funding	10	236	23.6	

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Aging Resources of Central Iowa

WARREN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Homemaker	1	10	10.0	1 hour
Funding Inadequate	1	10	10.0	
Personal Care	1	40	40.0	1 hour
Funding Inadequate	1	40	40.0	
Respite	5	100	20.0	1 hour
Funding Inadequate	5	100	20.0	

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Southwest 8 Area Agency on Aging

CASS	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	4	4	1.0	1 client
No Funding	4	4	1.0	
Transportation	3	60	20.0	1 one-way trip
No Provider	3	60	20.0	
FREMONT	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	10	50	5.0	1 hour
No Provider	10	50	5.0	
Emergency Response Syst	4	4	1.0	1 client
No Funding	4	4	1.0	
Homemaker	6	36	6.0	1 hour
Funding Inadequate	6	36	6.0	
HARRISON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	2	2	1.0	1 hour
Funding Inadequate	1	1	1.0	
No Provider	1	1	1.0	
Emergency Response Syst	7	7	1.0	1 client
Funding Inadequate	7	7	1.0	
Visiting	11	11	1.0	1 visit
No Provider	11	11	1.0	
MILLS	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	10	40	4.0	1 hour
No Provider	10	40	4.0	
Material Aide	15	48	3.2	1 client
Funding Inadequate	3	36	12.0	
No Funding	12	12	1.0	

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Southwest 8 Area Agency on Aging

MONTGOMERY

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	14	56	4.0	1 hour
No Provider	14	56	4.0	
Counseling	3	12	4.0	1 hour
No Funding	3	12	4.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Material Aide	1	2	2.0	1 client
Funding Inadequate	1	2	2.0	

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	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	3	3	1.0	1 one-way trip
No Funding	3	3	1.0	
Chore	32	325	10.2	1 hour
Funding Inadequate	7	140	20.0	
No Provider	25	185	7.4	
Home Repair	23	42	1.8	1 hour
Funding Inadequate	8	17	2.1	
No Funding	3	4	1.3	
No Provider	12	21	1.8	
Homemaker	4	40	10.0	1 hour
Funding Inadequate	4	40	10.0	
Material Aide	5	8	1.6	1 client
Funding Inadequate	5	8	1.6	
Nutrition Counseling	1	1	1.0	1 session
No Provider	1	1	1.0	
Retired Service Volunteer P	8	32	4.0	1 placement
No Provider	8	32	4.0	

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POTTAWATTAMIE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	4	48	12.0	1 hour
No Provider	4	48	12.0	
Chore	10	37	3.7	1 hour
Funding Inadequate	7	7	1.0	
No Provider	3	30	10.0	
Home Delivered Meals	6	90	15.0	1 meal
Funding Inadequate	6	90	15.0	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	2	2	1.0	
Homemaker	3	30	10.0	1 hour
Funding Inadequate	3	30	10.0	
Material Aide	14	14	1.0	1 client
Funding Inadequate	10	10	1.0	
No Funding	4	4	1.0	
Mental Health Outreach	10	71	7.1	1/4 hour
No Provider	10	71	7.1	
Respite	1	20	20.0	1 hour
Funding Inadequate	1	20	20.0	

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Area XIV Agency on Aging

ADAIR	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Delivered Meals	7	140	20.0	1 meal
No Provider	7	140	20.0	
CLARKE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	7	52	7.4	1 hour
No Provider	7	52	7.4	
Respite	7	224	32.0	1 hour
Unable to Staff	7	224	32.0	
DECATUR	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	6	180	30.0	1 hour
Funding Inadequate	6	180	30.0	
Emergency Response Syst	5	5	1.0	1 client
Funding Inadequate	5	5	1.0	
Home Delivered Meals	5	310	62.0	1 meal
Funding Inadequate	5	310	62.0	
Homemaker	5	50	10.0	1 hour
Funding Inadequate	5	50	10.0	
Material Aide	6	300	50.0	1 client
Funding Inadequate	6	300	50.0	
Transportation	6	60	10.0	1 one-way trip
Funding Inadequate	6	60	10.0	
RINGGOLD	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	1	10	10.0	1 hour
No Provider	1	10	10.0	
Transportation	3	30	10.0	1 one-way trip
No Provider	3	30	10.0	

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TAYLOR

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	7	35	5.0	1 hour
Funding Inadequate	7	35	5.0	
Emergency Response Syst	7	7	1.0	1 client
Funding Inadequate	7	7	1.0	
Homemaker	7	140	20.0	1 hour
Funding Inadequate	7	140	20.0	
Transportation	7	35	5.0	1 one-way trip
Funding Inadequate	7	35	5.0	

UNION

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	48	752	15.7	1 hour
No Provider	48	752	15.7	
Home Repair	1	50	50.0	1 hour
No Funding	1	50	50.0	
Homemaker	1	30	30.0	1 hour
Unable to Staff	1	30	30.0	
Personal Care	7	52	7.4	1 hour
Funding Inadequate	7	52	7.4	

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Seneca Area Agency on Aging

APPANOOSE

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	4	120	30.0	1 hour
Funding Inadequate	4	120	30.0	
Emergency Response Syst	7	7	1.0	1 client
No Funding	7	7	1.0	
Home Delivered Meals	7	250	35.7	1 meal
Funding Inadequate	4	112	28.0	
No Funding	3	138	46.0	
Home Repair	4	4	1.0	1 hour
Funding Inadequate	2	2	1.0	
No Funding	2	2	1.0	
Homemaker	1	18	18.0	1 hour
Funding Inadequate	1	18	18.0	
Material Aide	9	9	1.0	1 client
Funding Inadequate	3	3	1.0	
No Funding	6	6	1.0	

DAVIS

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Homemaker	2	4	2.0	1 hour
Funding Inadequate	2	4	2.0	
Nutrition Education	14	14	1.0	1 session
No Provider	14	14	1.0	

JEFFERSON

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	4	4	1.0	1 client
No Funding	4	4	1.0	

KEOKUK

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	

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Seneca Area Agency on Aging

LUCAS

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	

MONROE

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	4	4	1.0	1 client
No Funding	4	4	1.0	
Home Delivered Meals	4	40	10.0	1 meal
Funding Inadequate	4	40	10.0	
Material Aide	1	1	1.0	1 client
No Funding	1	1	1.0	

VAN BUREN

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	7	140	20.0	1 one-way trip
Funding Inadequate	7	140	20.0	

WAPELLO

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	3	150	50.0	1 hour
No Provider	3	150	50.0	
Home Delivered Meals	1	9	9.0	1 meal
Funding Inadequate	1	9	9.0	
Home Repair	3	71	23.7	1 hour
Funding Inadequate	3	71	23.7	
Material Aide	43	303	7.0	1 client
Funding Inadequate	34	238	7.0	
No Funding	9	65	7.2	
Mental Health Outreach	2	2	1.0	1/4 hour
No Provider	2	2	1.0	
Nutrition Education	7	7	1.0	1 session
No Provider	7	7	1.0	

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Southeast Iowa Area Agency on Aging

HENRY	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	4	4	1.0	1 one-way trip
No Funding	4	4	1.0	
Chore	4	4	1.0	1 hour
No Funding	4	4	1.0	
LEE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Delivered Meals	7	98	14.0	1 meal
Funding Inadequate	7	98	14.0	
LOUISA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	3	3	1.0	1 one-way trip
No Provider	3	3	1.0	
Chore	5	5	1.0	1 hour
No Provider	5	5	1.0	